

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 389

Total Cases Closed in Fiscal Year: 426

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.754

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	100
65-74:	175
75-84:	79
85+:	35
Client Declined to Provide Information:	0
Total:	389

CLIENT GENDER

Male:	153
Female:	236
Client Declined to Provide Information:	0
Total:	389

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	216
Homebound:	1
Lives Alone:	249
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	234
Greatest Economic Need (Minority):	12

CLIENT RACE

Two or More Races:	5
Caucasian:	334
African American:	1
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	20
Total:	389

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 1

Greatest Economic Need (Non-Minority): 151

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 7

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 27

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 15

26 1 0

4 0 0

14 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 26

C2. Conservatorship: 5

C3. Other Family: 4

22 0 0

8 0 0

6 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 9

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

9 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 76

58 14 10

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	1	0
E3. Other Housing:	17	13	2	0
INCOME MAINTENANCE				
F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	12	11	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	12	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	143	145	4	0
H2. Advance Health Care Directives (AHCD):	50	49	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		391	24	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.705		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		8		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		34		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		41		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 295

Total Cases Closed in Fiscal Year: 411

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.306

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	101
65-74:	115
75-84:	57
85+:	22
Client Declined to Provide Information:	0
Total:	295

CLIENT GENDER

Male:	135
Female:	160
Client Declined to Provide Information:	0
Total:	295

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	210
Homebound:	8
Lives Alone:	152
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	1
Rural:	224
Greatest Economic Need (Minority):	22

CLIENT RACE

Two or More Races:	0
Caucasian:	266
African American:	3
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	10
Total:	295

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 2

Greatest Economic Need (Non-Minority): 209

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 4

0 0 0

1 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 15

C2. Conservatorship: 2

C3. Other Family: 0

8 8 0

2 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 0

D3. Other Health/Community Based Care: 8

6 1 0

0 0 0

3 0 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 157

193 22 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	58	44	9	3
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	5	0	1
F2. Supplemental Security Income (SSI):	14	15	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	12	7	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	23	17	7	2
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	33	35	0	0
H2. Advance Health Care Directives (AHCD):	5	5	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
351		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		350	50	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.805		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		17		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		95		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		13		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 580

Total Cases Closed in Fiscal Year: 599

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.812

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	143
65-74:	274
75-84:	110
85+:	53
Client Declined to Provide Information:	0
Total:	580

CLIENT GENDER

Male:	191
Female:	389
Client Declined to Provide Information:	0
Total:	580

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	365
Homebound:	0
Lives Alone:	352
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	59
Rural:	216
Greatest Economic Need (Minority):	136

CLIENT RACE

Two or More Races:	2
Caucasian:	508
African American:	9
Native American/Native Alaskan:	18
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	33
Client Declined to Provide Information:	0
Total:	580

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 3

Greatest Economic Need (Non-Minority): 240

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 31

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 51

A2. Contracts/Warranties: 18

A3. Other Consumer/Finance: 22

42 9 0

12 4 2

18 2 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 3

0 0 0

0 1 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 31

D2. Medicare: 5

D3. Other Health/Community Based Care: 6

29 14 4

3 5 1

5 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 166

124 27 12

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	74	58	9	0
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	1	1
F2. Supplemental Security Income (SSI):	21	14	3	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	7	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	14	10	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	90	64	30	0
H2. Advance Health Care Directives (AHCD):	32	10	26	0
H3. Financial Powers of Attorney:	31	6	21	0
H4. Other Miscellaneous:	1	1	0	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
587		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
587		414	157	28
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
3.592				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
34				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
102				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
29				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
127				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2.622

Total Cases Closed in Fiscal Year: 2.281

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.735

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	716
65-74:	1,110
75-84:	584
85+:	212
Client Declined to Provide Information:	0
Total:	2.622

CLIENT GENDER

Male:	957
Female:	1,665
Client Declined to Provide Information:	0
Total:	2.622

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,417
Homebound:	82
Lives Alone:	1,480
Institutionalized:	25
Suspected Victim of Elder Abuse/Exploitation:	69
Limited English:	160
Rural:	489
Greatest Economic Need (Minority):	400

CLIENT RACE

Two or More Races:	7
Caucasian:	1,736
African American:	335
Native American/Native Alaskan:	41
Asian/Pacific Islander	
Asian Indian:	16
Cambodian:	1
Chinese:	22
Filipino:	31
Japanese:	12
Korean:	2
Laotian:	0
Vietnamese:	6
Guamanian:	1
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	364
Client Declined to Provide Information:	44
Total:	2.622

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 4

Greatest Economic Need (Non-Minority): 1,279

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 308

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 196

A2. Contracts/Warranties: 117

A3. Other Consumer/Finance: 134

169 29 5

96 20 3

104 19 2

EMPLOYMENT

B1. Discrimination: 4

B2. Other Employment: 24

4 0 0

19 5 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 46

C2. Conservatorship: 13

C3. Other Family: 26

54 1 0

13 5 0

24 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 57

D2. Medicare: 21

D3. Other Health/Community Based Care: 26

19 14 3

4 12 1

17 6 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 635

489 81 48

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	169	117	24	3
E3. Other Housing:	110	98	9	3
INCOME MAINTENANCE				
F1. Social Security:	63	49	4	1
F2. Supplemental Security Income (SSI):	44	31	8	1
F3. Pensions/Retiree Benefits:	39	33	14	1
F4. Other Income Maintenance:	35	26	3	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	6	1
G2. Elder Abuse/Neglect/Exploitation:	97	87	6	6
G3. Other Individual Rights:	78	48	5	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	300	248	42	0
H2. Advance Health Care Directives (AHCD):	111	54	35	1
H3. Financial Powers of Attorney:	56	19	16	0
H4. Other Miscellaneous:	9	10	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
2.412		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.412		1.834	364	83
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
8.879				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		14		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		61		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		98		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		313		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 352

Total Cases Closed in Fiscal Year: 319

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,398

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	105
65-74:	161
75-84:	63
85+:	23
Client Declined to Provide Information:	0
Total:	352

CLIENT GENDER

Male:	119
Female:	233
Client Declined to Provide Information:	0
Total:	352

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	128
Homebound:	43
Lives Alone:	229
Institutionalized:	32
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	30
Rural:	6
Greatest Economic Need (Minority):	57

CLIENT RACE

Two or More Races:	9
Caucasian:	265
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	6
Total:	352

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 5

Greatest Economic Need (Non-Minority): 140

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 37

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 19

A2. Contracts/Warranties: 12

A3. Other Consumer/Finance: 12

15 0 0

10 0 0

7 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 8

0 0 0

8 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 7

C2. Conservatorship: 0

C3. Other Family: 8

7 0 0

0 0 0

7 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 2

D3. Other Health/Community Based Care: 5

0 0 0

3 0 0

6 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 103

58 22 13

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	17	12	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	1
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	8	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	12	1	0
G3. Other Individual Rights:	16	2	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	95	85	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	7	0	0
H4. Other Miscellaneous:	11	15	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		269	35	15
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.366		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		6		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		32		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.490

Total Cases Closed in Fiscal Year: 1.031

Total Units of Service for Fiscal Year (Unit=1 Hour): 15.964

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	345
65-74:	653
75-84:	323
85+:	139
Client Declined to Provide Information:	30
Total:	1.490

CLIENT GENDER

Male:	640
Female:	847
Client Declined to Provide Information:	3
Total:	1.490

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	643
Homebound:	51
Lives Alone:	474
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	98
Limited English:	779
Rural:	0
Greatest Economic Need (Minority):	660

CLIENT RACE

Two or More Races:	3
Caucasian:	464
African American:	120
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	393
Filipino:	95
Japanese:	48
Korean:	5
Laotian:	6
Vietnamese:	23
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	20
Race Unknown/Some Other Race:	303
Client Declined to Provide Information:	2
Total:	1.490

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 6

Greatest Economic Need (Non-Minority): 323

Greatest Economic Need (Minority Status Unknown): 14

CLIENT ETHNICITY

Hispanic/Latino: 260

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 49

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 19

19 0 11

4 0 1

10 0 3

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 20

3 0 0

15 0 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 16

C2. Conservatorship: 16

C3. Other Family: 5

5 0 3

1 0 8

1 0 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 7

D3. Other Health/Community Based Care: 1

25 0 0

9 0 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 523

249 19 126

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	13	0	0
E3. Other Housing:	163	43	0	6
INCOME MAINTENANCE				
F1. Social Security:	53	36	0	2
F2. Supplemental Security Income (SSI):	95	74	2	3
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	17	8	0	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	123	66	2	19
G2. Elder Abuse/Neglect/Exploitation:	118	71	0	33
G3. Other Individual Rights:	13	9	0	3
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	83	19	0	25
H2. Advance Health Care Directives (AHCD):	6	1	0	0
H3. Financial Powers of Attorney:	21	12	0	2
H4. Other Miscellaneous:	104	51	1	8
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,492		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		748	24	259
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
15.733				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		36		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		123		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		20		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		116		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 953

Total Cases Closed in Fiscal Year: 949

Total Units of Service for Fiscal Year (Unit=1 Hour): 5,249

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	158
65-74:	396
75-84:	295
85+:	104
Client Declined to Provide Information:	0
Total:	953

CLIENT GENDER

Male:	285
Female:	668
Client Declined to Provide Information:	0
Total:	953

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	245
Homebound:	0
Lives Alone:	156
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	47
Limited English:	29
Rural:	0
Greatest Economic Need (Minority):	98

CLIENT RACE

Two or More Races:	9
Caucasian:	687
African American:	157
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	29
Filipino:	20
Japanese:	7
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	24
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	953

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 7

Greatest Economic Need (Non-Minority): 191

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 87

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 25

A2. Contracts/Warranties: 42

A3. Other Consumer/Finance: 74

23 6 1

44 12 1

50 6 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 10

C3. Other Family: 26

1 0 0

10 0 0

23 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 1

D3. Other Health/Community Based Care: 6

1 0 0

1 0 0

6 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 212

145 54 8

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	48	43	4	0
INCOME MAINTENANCE				
F1. Social Security:	14	14	1	0
F2. Supplemental Security Income (SSI):	9	5	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	58	33	18	4
G3. Other Individual Rights:	0	8	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	197	154	46	0
H2. Advance Health Care Directives (AHCD):	128	20	103	0
H3. Financial Powers of Attorney:	40	18	0	0
H4. Other Miscellaneous:	54	58	15	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
955		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
955		666	268	15
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
5.204				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
10				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
31				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
5				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
14				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 573

Total Cases Closed in Fiscal Year: 514

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,447

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	169
65-74:	230
75-84:	122
85+:	52
Client Declined to Provide Information:	0
Total:	573

CLIENT GENDER

Male:	222
Female:	351
Client Declined to Provide Information:	0
Total:	573

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	233
Homebound:	4
Lives Alone:	266
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	24
Limited English:	101
Rural:	37
Greatest Economic Need (Minority):	134

CLIENT RACE

Two or More Races:	12
Caucasian:	341
African American:	35
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	9
Filipino:	61
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	26
Race Unknown/Some Other Race:	52
Client Declined to Provide Information:	20
Total:	573

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 8

Greatest Economic Need (Non-Minority): 154

Greatest Economic Need (Minority Status Unknown): 10

CLIENT ETHNICITY

Hispanic/Latino: 146

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 35

A2. Contracts/Warranties: 11

A3. Other Consumer/Finance: 12

23 9 0

6 2 0

8 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 6

0 0 0

0 0 0

3 0 3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 133

D2. Medicare: 11

D3. Other Health/Community Based Care: 15

67 54 17

1 11 0

6 8 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 186

141 10 8

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	1
E3. Other Housing:	12	9	2	0
INCOME MAINTENANCE				
F1. Social Security:	24	11	10	2
F2. Supplemental Security Income (SSI):	39	16	17	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	13	6	4	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	6	6	6
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	12	5	5	0
H2. Advance Health Care Directives (AHCD):	14	1	13	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	4	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
561		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
561		318	153	43
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
4.287				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
52				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
132				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
11				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
28				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 670

Total Cases Closed in Fiscal Year: 557

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.700

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	100
65-74:	307
75-84:	178
85+:	83
Client Declined to Provide Information:	2
Total:	670

CLIENT GENDER

Male:	230
Female:	440
Client Declined to Provide Information:	0
Total:	670

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	259
Homebound:	7
Lives Alone:	21
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	151
Limited English:	133
Rural:	153
Greatest Economic Need (Minority):	272

CLIENT RACE

Two or More Races:	15
Caucasian:	252
African American:	138
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	25
Cambodian:	0
Chinese:	91
Filipino:	20
Japanese:	4
Korean:	5
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	99
Client Declined to Provide Information:	4
Total:	670

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 9

Greatest Economic Need (Non-Minority): 100

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 76

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 5

1 3 0

2 0 0

2 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 62

C3. Other Family: 17

1 0 0

4 75 50

3 3 7

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 63

D2. Medicare: 83

D3. Other Health/Community Based Care: 1

16 32 9

16 12 2

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

6 3 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	38	11	11	2
F2. Supplemental Security Income (SSI):	132	28	52	22
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	0	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	58	3	15	15
G2. Elder Abuse/Neglect/Exploitation:	145	39	38	16
G3. Other Individual Rights:	1	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	4	8	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	7	3	1	0
H4. Other Miscellaneous:	26	16	12	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		161	273	123
TOTAL ESTIMATED CASE WORK HOURS SPENT:		7.676		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		23		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		244		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		165		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		780		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.159

Total Cases Closed in Fiscal Year: 1.310

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.653

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	216
65-74:	593
75-84:	463
85+:	224
Client Declined to Provide Information:	5
Total:	1.501

CLIENT GENDER

Male:	409
Female:	750
Client Declined to Provide Information:	0
Total:	1.159

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	402
Homebound:	33
Lives Alone:	234
Institutionalized:	22
Suspected Victim of Elder Abuse/Exploitation:	140
Limited English:	143
Rural:	14
Greatest Economic Need (Minority):	222

CLIENT RACE

Two or More Races:	67
Caucasian:	723
African American:	45
Native American/Native Alaskan:	41
Asian/Pacific Islander	
Asian Indian:	30
Cambodian:	0
Chinese:	92
Filipino:	40
Japanese:	10
Korean:	14
Laotian:	0
Vietnamese:	26
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	17
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	22
Total:	1.159

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 10

Greatest Economic Need (Non-Minority): 196

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 203

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 33

A2. Contracts/Warranties: 17

A3. Other Consumer/Finance: 61

32 0 0

17 0 0

67 4 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 9

0 0 0

13 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 21

C2. Conservatorship: 8

C3. Other Family: 16

21 0 0

10 0 0

16 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 51

D2. Medicare: 33

D3. Other Health/Community Based Care: 26

54 1 3

29 5 0

25 3 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 95

89 8 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	15	0	0
E3. Other Housing:	71	65	12	0
INCOME MAINTENANCE				
F1. Social Security:	35	27	11	2
F2. Supplemental Security Income (SSI):	68	54	9	7
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	12	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	15	15	0	0
G2. Elder Abuse/Neglect/Exploitation:	132	97	37	32
G3. Other Individual Rights:	10	11	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	217	227	33	0
H2. Advance Health Care Directives (AHCD):	73	40	53	0
H3. Financial Powers of Attorney:	80	53	37	0
H4. Other Miscellaneous:	58	58	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,159		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,159		1,047	218	45
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
6,501				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
23				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
92				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
11				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
60				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 876

Total Cases Closed in Fiscal Year: 1,115

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,041

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	137
65-74:	266
75-84:	200
85+:	86
Client Declined to Provide Information:	187
Total:	876

CLIENT GENDER

Male:	398
Female:	478
Client Declined to Provide Information:	0
Total:	876

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	346
Homebound:	1
Lives Alone:	124
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	401
Rural:	1
Greatest Economic Need (Minority):	14

CLIENT RACE

Two or More Races:	1
Caucasian:	811
African American:	27
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	3
Filipino:	10
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	17
Total:	876

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 632

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 14

0 5 0

0 0 0

0 14 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

0 3 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 8

C2. Conservatorship: 7

C3. Other Family: 2

0 8 0

0 7 0

0 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 159

D2. Medicare: 25

D3. Other Health/Community Based Care: 36

0 159 0

0 25 0

0 36 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 20

0 20 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	39	0	39	0
E3. Other Housing:	27	0	27	0
INCOME MAINTENANCE				
F1. Social Security:	54	0	54	0
F2. Supplemental Security Income (SSI):	13	0	13	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	17	0	17	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	0	4	0
G2. Elder Abuse/Neglect/Exploitation:	12	0	12	0
G3. Other Individual Rights:	96	0	96	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	187	0	187	0
H2. Advance Health Care Directives (AHCD):	46	0	46	0
H3. Financial Powers of Attorney:	46	0	46	0
H4. Other Miscellaneous:	292	0	292	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,115		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,115		0	1,115	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2.024				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		10		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		7		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 207

Total Cases Closed in Fiscal Year: 56

Total Units of Service for Fiscal Year (Unit=1 Hour): 267

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	35
65-74:	87
75-84:	59
85+:	26
Client Declined to Provide Information:	0
Total:	207

CLIENT GENDER

Male:	78
Female:	129
Client Declined to Provide Information:	0
Total:	207

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	11
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	2
Rural:	207
Greatest Economic Need (Minority):	5

CLIENT RACE

Two or More Races:	0
Caucasian:	196
African American:	2
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	207

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 12

Greatest Economic Need (Non-Minority): 48

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 15

A3. Other Consumer/Finance: 9

0 0 0

3 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 1

C3. Other Family: 14

0 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 3

D3. Other Health/Community Based Care: 6

0 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 33

2 0 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	0	0	0
E3. Other Housing:	30	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	0	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	3	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	0	0
G3. Other Individual Rights:	28	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	75	25	4	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	16	3	1	0
H4. Other Miscellaneous:	21	7	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		51	5	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		221		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		4		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		46		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 590

Total Cases Closed in Fiscal Year: 446

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.687

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	118
65-74:	249
75-84:	95
85+:	48
Client Declined to Provide Information:	80
Total:	590

CLIENT GENDER

Male:	216
Female:	374
Client Declined to Provide Information:	0
Total:	590

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	285
Homebound:	8
Lives Alone:	220
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	26
Limited English:	39
Rural:	2
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	6
Caucasian:	423
African American:	7
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	113
Total:	590

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 13

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	2	1	0
E3. Other Housing:	48	25	7	2
INCOME MAINTENANCE				
F1. Social Security:	28	14	3	1
F2. Supplemental Security Income (SSI):	15	7	4	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	18	12	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	10	5	7
G3. Other Individual Rights:	15	12	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	9	2	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	28	12	16	0
H4. Other Miscellaneous:	23	11	3	2
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
590		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
590		289	116	41
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
5.687				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 484

Total Cases Closed in Fiscal Year: 454

Total Units of Service for Fiscal Year (Unit=1 Hour): 681

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	209
65-74:	198
75-84:	63
85+:	13
Client Declined to Provide Information:	1
Total:	484

CLIENT GENDER

Male:	194
Female:	289
Client Declined to Provide Information:	1
Total:	484

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	138
Homebound:	10
Lives Alone:	240
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	18
Rural:	2
Greatest Economic Need (Minority):	246

CLIENT RACE

Two or More Races:	11
Caucasian:	219
African American:	71
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	163
Client Declined to Provide Information:	3
Total:	484

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 14

Greatest Economic Need (Non-Minority): 205

Greatest Economic Need (Minority Status Unknown): 97

CLIENT ETHNICITY

Hispanic/Latino: 111

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 21

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 10

16 2 2

6 0 1

8 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 14

C2. Conservatorship: 4

C3. Other Family: 13

1 0 0

2 0 0

1 4 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 284

279 7 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	1	1
E3. Other Housing:	26	24	0	1
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	14	10	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	6	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	5	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	75	29	9	0
H2. Advance Health Care Directives (AHCD):	14	12	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	21	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		422	25	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		681		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 340

Total Cases Closed in Fiscal Year: 455

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.043

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	109
65-74:	149
75-84:	60
85+:	22
Client Declined to Provide Information:	0
Total:	340

CLIENT GENDER

Male:	138
Female:	202
Client Declined to Provide Information:	0
Total:	340

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	193
Homebound:	13
Lives Alone:	126
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	34
Rural:	12
Greatest Economic Need (Minority):	139

CLIENT RACE

Two or More Races:	0
Caucasian:	197
African American:	22
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	108
Client Declined to Provide Information:	0
Total:	340

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 15

Greatest Economic Need (Non-Minority): 123

Greatest Economic Need (Minority Status Unknown): 23

CLIENT ETHNICITY

Hispanic/Latino: 121

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 35

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 15

20 18 1

3 1 0

10 3 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 10

3 0 0

1 5 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

2 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 21

D2. Medicare: 4

D3. Other Health/Community Based Care: 13

12 12 0

1 0 0

8 6 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 146

137 12 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	7	0
E3. Other Housing:	13	9	4	0
INCOME MAINTENANCE				
F1. Social Security:	6	7	3	0
F2. Supplemental Security Income (SSI):	9	8	4	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	5	3	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	7	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	12	12	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	27	18	32	1
H2. Advance Health Care Directives (AHCD):	21	8	23	0
H3. Financial Powers of Attorney:	22	10	20	0
H4. Other Miscellaneous:	7	3	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
408		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
408		278	168	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
1.007				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
6				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
36				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
0				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 12

Total Cases Closed in Fiscal Year: 11

Total Units of Service for Fiscal Year (Unit=1 Hour): 288

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	4
65-74:	5
75-84:	3
85+:	0
Client Declined to Provide Information:	0
Total:	12

CLIENT GENDER

Male:	4
Female:	8
Client Declined to Provide Information:	0
Total:	12

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	2
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	12
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	0
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	12

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 16

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 1 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 2

1 0 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	1	1	0
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:	12	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		8	3	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:	206			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	6			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	63			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	13			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	19			

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 291

Total Cases Closed in Fiscal Year: 179

Total Units of Service for Fiscal Year (Unit=1 Hour): 792

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	54
65-74:	110
75-84:	86
85+:	37
Client Declined to Provide Information:	4
Total:	291

CLIENT GENDER

Male:	87
Female:	204
Client Declined to Provide Information:	0
Total:	291

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	108
Homebound:	4
Lives Alone:	90
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	3
Rural:	77
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	0
Caucasian:	282
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
Total:	291

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 17

Greatest Economic Need (Non-Minority): 94

Greatest Economic Need (Minority Status Unknown): 7

CLIENT ETHNICITY

Hispanic/Latino: 10

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 15

3 4 0

1 4 0

2 6 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 2

1 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 6

1 1 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

0 1 0

0 0 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 57

10 19 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	4	0
E3. Other Housing:	27	0	8	1
INCOME MAINTENANCE				
F1. Social Security:	3	0	3	0
F2. Supplemental Security Income (SSI):	5	0	3	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	2	10	1
G3. Other Individual Rights:	9	2	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	24	1	11	0
H2. Advance Health Care Directives (AHCD):	30	7	18	0
H3. Financial Powers of Attorney:	40	3	28	0
H4. Other Miscellaneous:	24	6	10	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		41	136	2
TOTAL ESTIMATED CASE WORK HOURS SPENT:		750		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		23		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		41		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		1		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.289

Total Cases Closed in Fiscal Year: 1.289

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.561

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	263
65-74:	489
75-84:	432
85+:	105
Client Declined to Provide Information:	0
Total:	1.289

CLIENT GENDER

Male:	617
Female:	672
Client Declined to Provide Information:	0
Total:	1.289

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	167
Homebound:	14
Lives Alone:	733
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	396
Rural:	187
Greatest Economic Need (Minority):	307

CLIENT RACE

Two or More Races:	17
Caucasian:	859
African American:	53
Native American/Native Alaskan:	18
Asian/Pacific Islander	
Asian Indian:	31
Cambodian:	4
Chinese:	41
Filipino:	66
Japanese:	33
Korean:	15
Laotian:	4
Vietnamese:	20
Guamanian:	8
Hawaiian:	35
Samoan:	15
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	23
Total:	1.289

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 18

Greatest Economic Need (Non-Minority): 538

Greatest Economic Need (Minority Status Unknown): 26

CLIENT ETHNICITY

Hispanic/Latino: 310

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 59

A3. Other Consumer/Finance: 137

0 0 0

59 0 0

113 24 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 0

2 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 150

D2. Medicare: 65

D3. Other Health/Community Based Care: 0

144 5 1

65 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 100

99 1 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	10	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	149	147	2	0
F2. Supplemental Security Income (SSI):	112	106	5	1
F3. Pensions/Retiree Benefits:	58	53	4	1
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	7	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	60	60	0	0
H2. Advance Health Care Directives (AHCD):	254	254	0	0
H3. Financial Powers of Attorney:	124	124	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		1,289	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,245	41	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,497		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		13		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		45		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		19		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 914

Total Cases Closed in Fiscal Year: 684

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.193

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	173
65-74:	265
75-84:	284
85+:	168
Client Declined to Provide Information:	24
Total:	914

CLIENT GENDER

Male:	312
Female:	593
Client Declined to Provide Information:	9
Total:	914

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	481
Homebound:	15
Lives Alone:	395
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	88
Limited English:	225
Rural:	0
Greatest Economic Need (Minority):	138

CLIENT RACE

Two or More Races:	6
Caucasian:	577
African American:	155
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	4
Japanese:	11
Korean:	1
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	104
Client Declined to Provide Information:	15
Total:	914

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	61	53	3	4
E3. Other Housing:	16	13	2	0
INCOME MAINTENANCE				
F1. Social Security:	17	15	2	0
F2. Supplemental Security Income (SSI):	22	16	9	2
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	6	5	4	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	12	7	3
G3. Other Individual Rights:	22	10	2	13
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	140	102	36	0
H2. Advance Health Care Directives (AHCD):	78	24	48	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	40	40	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
669		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
669		451	196	37
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
6,152				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
0				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
13				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
41				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 910

Total Cases Closed in Fiscal Year: 1.054

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.841

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	198
65-74:	362
75-84:	257
85+:	92
Client Declined to Provide Information:	1
Total:	910

CLIENT GENDER

Male:	303
Female:	607
Client Declined to Provide Information:	0
Total:	910

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	329
Homebound:	17
Lives Alone:	459
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	28
Limited English:	45
Rural:	58
Greatest Economic Need (Minority):	133

CLIENT RACE

Two or More Races:	69
Caucasian:	662
African American:	127
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	2
Filipino:	10
Japanese:	4
Korean:	0
Laotian:	1
Vietnamese:	2
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	910

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 20

Greatest Economic Need (Non-Minority): 84

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 222

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 118

A2. Contracts/Warranties: 64

A3. Other Consumer/Finance: 19

71 28 17

53 16 2

18 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

2 1 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 63

C2. Conservatorship: 7

C3. Other Family: 19

52 19 7

10 0 0

13 3 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 15

D2. Medicare: 3

D3. Other Health/Community Based Care: 6

15 3 1

3 0 0

6 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 214

131 79 20

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	75	48	25	1
E3. Other Housing:	21	20	6	2
INCOME MAINTENANCE				
F1. Social Security:	10	8	0	0
F2. Supplemental Security Income (SSI):	14	14	1	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	10	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	16	19	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	187	95	92	1
H2. Advance Health Care Directives (AHCD):	56	4	58	0
H3. Financial Powers of Attorney:	51	11	50	0
H4. Other Miscellaneous:	10	9	0	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		613	384	57
TOTAL ESTIMATED CASE WORK HOURS SPENT:		5.704		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		19		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		90		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		13		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		47		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 543

Total Cases Closed in Fiscal Year: 648

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,386

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	129
65-74:	218
75-84:	142
85+:	54
Client Declined to Provide Information:	0
Total:	543

CLIENT GENDER

Male:	220
Female:	323
Client Declined to Provide Information:	0
Total:	543

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	232
Homebound:	8
Lives Alone:	260
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	52
Rural:	259
Greatest Economic Need (Minority):	83

CLIENT RACE

Two or More Races:	28
Caucasian:	408
African American:	61
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	1
Filipino:	4
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	2
Total:	543

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 21

Greatest Economic Need (Non-Minority): 79

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 159

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 59

A2. Contracts/Warranties: 32

A3. Other Consumer/Finance: 16

54 10 0

35 4 4

14 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 0 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 23

C2. Conservatorship: 0

C3. Other Family: 15

21 5 1

0 0 0

12 1 3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 29

D2. Medicare: 7

D3. Other Health/Community Based Care: 4

19 5 3

3 3 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 122

105 25 11

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	23	6	3
E3. Other Housing:	17	17	6	0
INCOME MAINTENANCE				
F1. Social Security:	8	6	3	0
F2. Supplemental Security Income (SSI):	12	9	2	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	27	20	8	5
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	106	63	54	0
H2. Advance Health Care Directives (AHCD):	32	7	29	0
H3. Financial Powers of Attorney:	26	7	22	0
H4. Other Miscellaneous:	5	4	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
575		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
575		427	186	35
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2.383				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
0				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
1				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
3				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2.774

Total Cases Closed in Fiscal Year: 2.687

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.927

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	944
65-74:	1,122
75-84:	514
85+:	194
Client Declined to Provide Information:	0
Total:	2.774

CLIENT GENDER

Male:	1.082
Female:	1.692
Client Declined to Provide Information:	0
Total:	2.774

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	1.907
Institutionalized:	50
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	522
Rural:	0
Greatest Economic Need (Minority):	744

CLIENT RACE

Two or More Races:	47
Caucasian:	1.629
African American:	137
Native American/Native Alaskan:	16
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	31
Filipino:	37
Japanese:	15
Korean:	62
Laotian:	1
Vietnamese:	197
Guamanian:	3
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	33
Race Unknown/Some Other Race:	565
Client Declined to Provide Information:	0
Total:	2.774

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 22

Greatest Economic Need (Non-Minority): 418

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 462

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 377

A2. Contracts/Warranties: 84

A3. Other Consumer/Finance: 47

262 86 14

73 8 0

39 5 0

EMPLOYMENT

B1. Discrimination: 9

B2. Other Employment: 130

8 1 0

97 22 7

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 183

C2. Conservatorship: 86

C3. Other Family: 80

152 22 5

52 3 29

64 6 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 125

D2. Medicare: 61

D3. Other Health/Community Based Care: 240

78 41 6

37 22 2

187 44 3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 596

479 85 14

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	72	55	14	1
E3. Other Housing:	104	93	5	0
INCOME MAINTENANCE				
F1. Social Security:	76	73	1	1
F2. Supplemental Security Income (SSI):	99	62	29	7
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	27	23	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	3	1	0
G2. Elder Abuse/Neglect/Exploitation:	20	16	3	0
G3. Other Individual Rights:	124	109	4	4
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	131	124	3	1
H2. Advance Health Care Directives (AHCD):	33	26	5	0
H3. Financial Powers of Attorney:	0	18	0	0
H4. Other Miscellaneous:	67	45	2	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
2,774		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,774		2,175	414	98
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
5.749				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		24		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		118		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		24		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		60		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.313

Total Cases Closed in Fiscal Year: 3.313

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.912

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	649
65-74:	1,372
75-84:	912
85+:	380
Client Declined to Provide Information:	0
Total:	3,313

CLIENT GENDER

Male:	1,136
Female:	2,177
Client Declined to Provide Information:	0
Total:	3,313

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2,318
Homebound:	13
Lives Alone:	2,291
Institutionalized:	43
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	142
Rural:	3
Greatest Economic Need (Minority):	587

CLIENT RACE

Two or More Races:	6
Caucasian:	2,384
African American:	190
Native American/Native Alaskan:	14
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	2
Chinese:	24
Filipino:	76
Japanese:	21
Korean:	6
Laotian:	1
Vietnamese:	3
Guamanian:	3
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	549
Client Declined to Provide Information:	1
Total:	3,313

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 23

Greatest Economic Need (Non-Minority): 1,357

Greatest Economic Need (Minority Status Unknown): 62

CLIENT ETHNICITY

Hispanic/Latino: 470

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 180

A2. Contracts/Warranties: 277

A3. Other Consumer/Finance: 114

174 6 0

243 33 1

108 6 0

EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 15

3 0 0

15 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 109

C2. Conservatorship: 32

C3. Other Family: 1

106 3 0

30 2 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 76

D2. Medicare: 18

D3. Other Health/Community Based Care: 64

72 4 0

18 0 0

62 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 417

392 25 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	210	200	10	0
E3. Other Housing:	233	217	16	0
INCOME MAINTENANCE				
F1. Social Security:	101	99	2	0
F2. Supplemental Security Income (SSI):	28	28	0	0
F3. Pensions/Retiree Benefits:	33	32	1	0
F4. Other Income Maintenance:	32	32	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	81	77	4	0
G3. Other Individual Rights:	340	333	7	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	657	554	103	0
H2. Advance Health Care Directives (AHCD):	68	56	12	0
H3. Financial Powers of Attorney:	144	100	44	0
H4. Other Miscellaneous:	78	75	3	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
3.313		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
3.313		3.029	283	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
3.877				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		12		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		35		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 362

Total Cases Closed in Fiscal Year: 365

Total Units of Service for Fiscal Year (Unit=1 Hour): 677

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	89
65-74:	144
75-84:	96
85+:	33
Client Declined to Provide Information:	0
Total:	362

CLIENT GENDER

Male:	158
Female:	204
Client Declined to Provide Information:	0
Total:	362

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	211
Homebound:	1
Lives Alone:	166
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	218
Rural:	355
Greatest Economic Need (Minority):	266

CLIENT RACE

Two or More Races:	0
Caucasian:	78
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	95
Race Unknown/Some Other Race:	178
Client Declined to Provide Information:	0
Total:	362

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 24

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	16	0	1
E3. Other Housing:	8	5	3	0
INCOME MAINTENANCE				
F1. Social Security:	11	10	1	0
F2. Supplemental Security Income (SSI):	5	4	1	0
F3. Pensions/Retiree Benefits:	6	4	2	0
F4. Other Income Maintenance:	5	5	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	8	3	1
G3. Other Individual Rights:	9	5	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	92	37	55	0
H2. Advance Health Care Directives (AHCD):	15	8	7	0
H3. Financial Powers of Attorney:	22	3	19	0
H4. Other Miscellaneous:	14	15	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		209	150	6
TOTAL ESTIMATED CASE WORK HOURS SPENT:		659		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		6		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		18		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 1.668

Total Cases Closed in Fiscal Year: 1.033

Total Units of Service for Fiscal Year (Unit=1 Hour): 10.635

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	244
65-74:	511
75-84:	504
85+:	409
Client Declined to Provide Information:	0
Total:	1.668

CLIENT GENDER

Male:	570
Female:	1.059
Client Declined to Provide Information:	39
Total:	1.668

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	771
Homebound:	48
Lives Alone:	673
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	68
Limited English:	398
Rural:	1
Greatest Economic Need (Minority):	174

CLIENT RACE

Two or More Races:	14
Caucasian:	1.152
African American:	295
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	15
Japanese:	3
Korean:	4
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	30
Race Unknown/Some Other Race:	141
Client Declined to Provide Information:	11
Total:	1.668

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 25

Greatest Economic Need (Non-Minority): 393

Greatest Economic Need (Minority Status Unknown): 26

CLIENT ETHNICITY

Hispanic/Latino: 297

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 45

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 40

33 28 1

7 2 0

30 14 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 43

0 0 0

26 15 9

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 29

C3. Other Family: 2

6 0 1

10 24 1

1 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 31

D2. Medicare: 5

D3. Other Health/Community Based Care: 19

26 10 2

4 3 0

18 7 4

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 109

79 42 5

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	85	67	18	2
E3. Other Housing:	14	10	1	4
INCOME MAINTENANCE				
F1. Social Security:	22	20	7	4
F2. Supplemental Security Income (SSI):	76	55	15	19
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	16	9	3	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	6	0	0
G2. Elder Abuse/Neglect/Exploitation:	31	15	6	2
G3. Other Individual Rights:	58	22	19	94
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	92	63	33	0
H2. Advance Health Care Directives (AHCD):	76	29	63	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	36	30	3	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
852		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
852		569	314	150
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
10.557				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		4		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		30		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		74		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 272

Total Cases Closed in Fiscal Year: 327

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.099

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	80
65-74:	132
75-84:	45
85+:	15
Client Declined to Provide Information:	0
Total:	272

CLIENT GENDER

Male:	114
Female:	158
Client Declined to Provide Information:	0
Total:	272

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	197
Homebound:	18
Lives Alone:	138
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	56
Limited English:	14
Rural:	272
Greatest Economic Need (Minority):	26

CLIENT RACE

Two or More Races:	11
Caucasian:	214
African American:	3
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	16
Total:	272

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 26

Greatest Economic Need (Non-Minority): 174

Greatest Economic Need (Minority Status Unknown): 12

CLIENT ETHNICITY

Hispanic/Latino: 18

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 26

5 0 0

4 0 1

24 6 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 2

C3. Other Family: 5

3 3 0

2 0 0

5 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 4

D3. Other Health/Community Based Care: 8

11 4 2

4 0 1

5 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 127

119 14 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	10	2	1
E3. Other Housing:	35	28	3	1
INCOME MAINTENANCE				
F1. Social Security:	7	9	1	1
F2. Supplemental Security Income (SSI):	12	11	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	8	5	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	3	6	1
G2. Elder Abuse/Neglect/Exploitation:	5	3	2	0
G3. Other Individual Rights:	9	6	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	4	7	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		267	51	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.058		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		7		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		30		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		3		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		11		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 444

Total Cases Closed in Fiscal Year: 405

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,719

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	133
65-74:	206
75-84:	76
85+:	25
Client Declined to Provide Information:	4
Total:	444

CLIENT GENDER

Male:	132
Female:	311
Client Declined to Provide Information:	1
Total:	444

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	165
Homebound:	21
Lives Alone:	170
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	77
Limited English:	11
Rural:	112
Greatest Economic Need (Minority):	40

CLIENT RACE

Two or More Races:	8
Caucasian:	412
African American:	10
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	444

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 27

Greatest Economic Need (Non-Minority): 224

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 31

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 18

10 6 0

3 0 0

13 0 2

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 34

C2. Conservatorship: 2

C3. Other Family: 0

20 1 15

2 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

1 0 0

0 0 1

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 150

60 34 45

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	15	11	2	3
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	117	75	14	33
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	53	21	9	0
H2. Advance Health Care Directives (AHCD):	22	11	6	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		234	72	99
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2.610		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		22		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		64		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		11		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		45		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 604

Total Cases Closed in Fiscal Year: 645

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.695

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	198
65-74:	248
75-84:	112
85+:	46
Client Declined to Provide Information:	0
Total:	604

CLIENT GENDER

Male:	250
Female:	354
Client Declined to Provide Information:	0
Total:	604

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	310
Homebound:	24
Lives Alone:	252
Institutionalized:	67
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	54
Rural:	8
Greatest Economic Need (Minority):	122

CLIENT RACE

Two or More Races:	79
Caucasian:	330
African American:	106
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	8
Filipino:	13
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	17
Total:	604

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 28

Greatest Economic Need (Non-Minority): 153

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 74

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 42

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 25

37 13 2

6 2 0

24 6 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 14

C2. Conservatorship: 0

C3. Other Family: 5

10 9 0

1 0 0

5 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 11

D2. Medicare: 7

D3. Other Health/Community Based Care: 20

6 5 2

7 1 1

15 6 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 255

194 61 18

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	19	6	4
E3. Other Housing:	12	7	4	0
INCOME MAINTENANCE				
F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	11	11	3	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	20	14	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	6	3	2	3
G3. Other Individual Rights:	10	7	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	87	29	38	0
H2. Advance Health Care Directives (AHCD):	26	8	18	0
H3. Financial Powers of Attorney:	11	0	7	0
H4. Other Miscellaneous:	12	9	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		604	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		421	190	34
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3,406		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		37		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		116		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		48		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		173		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 1.908

Total Cases Closed in Fiscal Year: 4.362

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.586

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	268
65-74:	874
75-84:	499
85+:	216
Client Declined to Provide Information:	51
Total:	1.908

CLIENT GENDER

Male:	762
Female:	1.146
Client Declined to Provide Information:	0
Total:	1.908

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	140
Homebound:	23
Lives Alone:	453
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	44
Limited English:	7
Rural:	1.907
Greatest Economic Need (Minority):	12

CLIENT RACE

Two or More Races:	1
Caucasian:	1.837
African American:	10
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	4
Japanese:	3
Korean:	5
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	39
Client Declined to Provide Information:	2
Total:	1.908

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 29

Greatest Economic Need (Non-Minority): 672

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 46

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 14

A2. Contracts/Warranties: 20

A3. Other Consumer/Finance: 521

11 3 0

9 10 0

488 2 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 12

C2. Conservatorship: 4

C3. Other Family: 25

11 1 0

4 0 0

19 0 4

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 47

D2. Medicare: 3

D3. Other Health/Community Based Care: 6

38 8 0

2 0 0

6 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 93

57 13 12

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	146	55	75	0
E3. Other Housing:	52	51	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	19	15	4	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	66	52	7	2
G3. Other Individual Rights:	19	16	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,128	607	789	0
H2. Advance Health Care Directives (AHCD):	737	306	669	0
H3. Financial Powers of Attorney:	756	309	691	0
H4. Other Miscellaneous:	7	7	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
3,683		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
3,683		2,068	2,276	18
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
7,550				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
0				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
12				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
36				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 758

Total Cases Closed in Fiscal Year: 523

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.659

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	133
65-74:	308
75-84:	206
85+:	111
Client Declined to Provide Information:	0
Total:	758

CLIENT GENDER

Male:	246
Female:	512
Client Declined to Provide Information:	0
Total:	758

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	17
Lives Alone:	234
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	162
Limited English:	25
Rural:	0
Greatest Economic Need (Minority):	51

CLIENT RACE

Two or More Races:	0
Caucasian:	693
African American:	38
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	4
Japanese:	2
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	9
Total:	758

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 30

Greatest Economic Need (Non-Minority): 188

Greatest Economic Need (Minority Status Unknown): 28

CLIENT ETHNICITY

Hispanic/Latino: 164

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 40

A3. Other Consumer/Finance: 55

9 0 0

24 16 2

20 20 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 30

C3. Other Family: 8

3 0 0

22 2 0

4 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 4

D3. Other Health/Community Based Care: 4

5 1 0

0 1 0

1 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 54

35 15 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	16	6	0
E3. Other Housing:	20	10	5	0
INCOME MAINTENANCE				
F1. Social Security:	24	3	9	0
F2. Supplemental Security Income (SSI):	5	2	2	1
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	14	7	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	137	19	4	2
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	120	67	22	20
H2. Advance Health Care Directives (AHCD):	9	5	5	0
H3. Financial Powers of Attorney:	65	29	12	12
H4. Other Miscellaneous:	127	56	20	4
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		337	144	42
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2,491		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		15		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		51		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		9		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		117		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 296

Total Cases Closed in Fiscal Year: 334

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,307

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	81
65-74:	111
75-84:	74
85+:	30
Client Declined to Provide Information:	0
Total:	296

CLIENT GENDER

Male:	131
Female:	165
Client Declined to Provide Information:	0
Total:	296

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	128
Homebound:	2
Lives Alone:	143
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	39
Rural:	3
Greatest Economic Need (Minority):	60

CLIENT RACE

Two or More Races:	1
Caucasian:	181
African American:	42
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	61
Client Declined to Provide Information:	1
Total:	296

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 31

Greatest Economic Need (Non-Minority): 88

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 87

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 15

A2. Contracts/Warranties: 12

A3. Other Consumer/Finance: 12

15 2 0

3 1 0

14 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 4

D3. Other Health/Community Based Care: 8

4 1 1

0 0 0

2 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 85

68 9 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	2	9	7
E3. Other Housing:	12	9	5	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	2
F2. Supplemental Security Income (SSI):	13	12	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	0	0	5
G3. Other Individual Rights:	2	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	59	24	42	1
H2. Advance Health Care Directives (AHCD):	43	8	29	1
H3. Financial Powers of Attorney:	46	9	29	0
H4. Other Miscellaneous:	4	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		180	134	20
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2.268		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		33		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		6		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2.185

Total Cases Closed in Fiscal Year: 2.065

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.299

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	528
65-74:	830
75-84:	497
85+:	298
Client Declined to Provide Information:	32
Total:	2.185

CLIENT GENDER

Male:	757
Female:	1.428
Client Declined to Provide Information:	0
Total:	2.185

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	2
Lives Alone:	407
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	64
Limited English:	477
Rural:	887
Greatest Economic Need (Minority):	695

CLIENT RACE

Two or More Races:	0
Caucasian:	1.854
African American:	105
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	1
Chinese:	10
Filipino:	20
Japanese:	25
Korean:	12
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	2
Samoan:	4
Other Asian/Pacific Islander:	40
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	86
Total:	2.185

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 32

Greatest Economic Need (Non-Minority): 503

Greatest Economic Need (Minority Status Unknown): 62

CLIENT ETHNICITY

Hispanic/Latino: 476

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 26

A2. Contracts/Warranties: 88

A3. Other Consumer/Finance: 628

17 14 2

30 50 7

197 131 9

EMPLOYMENT

B1. Discrimination: 16

B2. Other Employment: 20

2 9 1

8 9 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 83

C2. Conservatorship: 32

C3. Other Family: 45

25 27 15

2 4 4

15 20 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 32

D2. Medicare: 32

D3. Other Health/Community Based Care: 0

13 12 6

10 23 2

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 287

86 114 26

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	98	57	29	22
E3. Other Housing:	62	29	37	1
INCOME MAINTENANCE				
F1. Social Security:	63	34	20	7
F2. Supplemental Security Income (SSI):	43	32	34	3
F3. Pensions/Retiree Benefits:	20	2	3	0
F4. Other Income Maintenance:	16	7	19	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	9	7	0
G2. Elder Abuse/Neglect/Exploitation:	38	12	36	9
G3. Other Individual Rights:	58	40	67	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	374	175	176	2
H2. Advance Health Care Directives (AHCD):	141	14	94	22
H3. Financial Powers of Attorney:	19	15	12	0
H4. Other Miscellaneous:	96	75	70	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		2,325	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
			906	1,017
			142	
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
6.928				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
30				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
198				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
11				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
173				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 416

Total Cases Closed in Fiscal Year: 426

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.839

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	134
65-74:	175
75-84:	87
85+:	20
Client Declined to Provide Information:	0
Total:	416

CLIENT GENDER

Male:	180
Female:	236
Client Declined to Provide Information:	0
Total:	416

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	160
Homebound:	0
Lives Alone:	236
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	24
Limited English:	75
Rural:	123
Greatest Economic Need (Minority):	184

CLIENT RACE

Two or More Races:	0
Caucasian:	338
African American:	54
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	416

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 33

Greatest Economic Need (Non-Minority): 106

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 156

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 44

A2. Contracts/Warranties: 22

A3. Other Consumer/Finance: 17

39 6 3

19 2 0

13 4 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

3 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 7

0 0 0

1 0 0

4 0 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

7 0 0

1 0 0

3 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 116

77 17 20

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2015-2016

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	16	6	2
E3. Other Housing:	41	35	7	0
INCOME MAINTENANCE				
F1. Social Security:	35	29	3	0
F2. Supplemental Security Income (SSI):	19	13	5	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	8	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	24	19	3	8
G3. Other Individual Rights:	11	9	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	5	0	0
H2. Advance Health Care Directives (AHCD):	20	3	17	0
H3. Financial Powers of Attorney:	6	2	5	0
H4. Other Miscellaneous:	1	0	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
416		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
416		306	81	39
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
3.740				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
23				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
99				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
0				